

**Session 12 “How to propose improvement ideas”**

1. HAVE CLEAR GOALS AND EXPECTATIONS TO YOUR EMPLOYEES
2. REWARD AND ENCOURAGE OPEN COMMUNICATION
3. BUILD SOCIAL MEDIA ENGAGEMENT
4. ENCOURAGE INNOVATION
5. CREATE A STRONG TEAM ENVIRONMENT
6. CREATE NON-WORKING ACTIVITIES TO FOSTER RELATIONSHIP
7. FEEDBACK - OFFER OPPORTUNITY TO SHARE OPINIONS AND FIND SOLUTIONS
8. PROVIDE TO THE EMPLOYEES IN THEIR WORK AND GROWTH
9. SHARE AND COLLABORATE ON PROBLEM-SOLVING
10. DELEGATION AND CREATE INCENTIVES
11. CELEBRATE ACHIEVEMENTS
12. HAVE ACCOUNTABILITY- DO FOLLOW UP- MANAGE BUT AVOID MICROMANAGING
13. ENCOURAGE- MOTIVATE- REWARD AND RECOGNIZE